**QUESTIONS & ANSWERS**

**HOTEL AMENITIES – BID # 163521**

**Q. Are samples needed now? If so, how many?**

**A. No samples are needed at time of bid – Samples will be requested before award. Usually just a sample pack of the amenities or 2-3 of each item, if possible.**

**Q. Can you provide previous bid information?**

**A. No. No bid information, past or present, will be disclosed. Final award will be updated on the website, under, “Award” when any agreement is finalized.**

**Q. Does the Vendor have to bid on both Custom and Generic items?**

**A. No. Please bid on which you have access to. If you do not have, or we do not meet criteria for a Custom Line, please bid what you can provide. In the Bid Response Sheet on the Bid Website, just include “NO BID” on the items you cannot provide.**

**Q. How many rooms at each location?**

**A. Gold Strike = 1109 Rooms; West Siloam Springs = 140 Rooms; Roland = 120 Rooms**

**Q. Are you open to other size bottles?**

**A. We prefer to stick with 30mL containers. We would consider slightly smaller or larger and would not exclude from the bid.**

**Q. Are you open to Bulk Dispenser?**

**A. No. Not at this time.**

**Q. Can you tell me if my pricing is in the ballpark?**

**A. No. No pricing, current line, current vendor will be discussed.**

**Q. If you choose a Custom Line, will there be only 1 Logo?**

**A. Possibly, but more than likely 2 logos. 1 Location will have a separate logo. Artwork will be provided after award.**

**Q. How do I know if my Bid went through and was Received?**

**A. If you send to the correct email address (**[**BIDS@CNENT.COM**](mailto:BIDS@CNENT.COM)**) and the SUBJECT reads “CNE163521” – You should receive a Confirmation email. If you do not, contact me via email and I can let you know if your bid was submitted. You should also get an error message if anything is not correct.**